

National Amazon seller discovers a worry-free way to get more money from Amazon

A large, eight-figure Amazon retailer sells and ships millions of products every year. Most of its sales are through Amazon FBA. The seller's in-house team spent an exorbitant number of hours a week to check shipments and identify Amazon errors. Typical FBA mistakes include not reimbursing for errors and lost, damaged goods.

That's when the retailer decided to hire Riverbend Consulting's reimbursements team. Since starting with Riverbend, reimbursements are nearing \$300,000.

"Amazon makes reimbursements and shipping management painful and time-consuming," said Sanders. "We're getting the money that's owed to us." Riverbend's reimbursement team extends beyond the basics of identifying lost and damaged goods. Sanders says she values the service because of the team's persistence and Amazon expertise.



"They dig into complex issues requiring time-intensive documents, invoices and ongoing cases," she said. But the real value? The service generates revenue and makes it all hands-off.

"I don't have to worry and get in the middle," said Sanders. "They do the work, and we focus on the business. I give Riverbend a 9.5 out of 10 for their reimbursement services."

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—EIGHT-FIGURE AMAZON RETAILER

"We chose Riverbend to manage all our reimbursements. It costs us virtually nothing while they consistently identify money Amazon owes us," she said. Since starting, Riverbend has recovered almost \$300,000 in money owed by Amazon.

" They make the process easy and hands-off. I give them a 9.5 out of 10."

Learn how you can save thousands of dollars, contact Riverbend at 877-289-1017.